



## CONTINUING EDUCATION

Most organizations get in trouble because their supervisors & managers, let's call them leaders, didn't know what was expected of them, or they didn't feel comfortable taking on a workplace problem. When it comes to workplace human rights issues, or issues of just plain respect, many people think it's complex. Sure, there are complexities to some of the issues of harassment, discrimination, and accommodations, but most of it comes down to a little bit of education and then just applying what was learned.

Here's what usually happens - workplace leaders are given information in training sessions and then are left to fend for themselves. Sometimes leaders have asked for a way to take a little bit of me back to their workplace. Well, I've devised something even better. A little bit of me, but without any of my annoying habits.

Please take a look at the training sessions in this part of my website. These are the typical training sessions workplaces need, but if you have something more specific, just ask me and we'll see if I can help you. And please remember that all these sessions are customized to meet your needs and your specific issues. As well, the sessions are interactive, thought provoking, and believe it or not, fun. If you don't believe me, go to the "how Stephen helps you" icon and read the testimonials from my clients. Despite the serious subject matter, sometimes it feels like there's a party going on. I've found when people are having a good time, they learn more.

Now here's the good stuff. After the session is done, I don't leave you in a lurch. I've created these post-training tools designed to help your leaders remember what they learned and to help them keep these issues alive with their staff at work.

Just to mention a few, you've got a review of the key points from the training session, a follow up tele-seminar, instructional e-mail tips, PowerPoint recordings with my audio commentary for quick and easy staff meetings and management meetings, and of course real Canadian cases where participants try to guess the correct answers. I even have podcast recordings of my book and tele-seminars. And one more thing, I've created this great, simple and compact handbook with suggestions for some of the most difficult workplace issues.

The best part is, you choose what you want. Just shop from the menu and you won't go hungry...for knowledge, that is. All these items are available for you to create continuing education packages. Maybe you want these. No problem. Or perhaps for your workplace, these ones will be better. You decide; talk to me,



and we'll come up with the customized solutions that will truly help you and your supervisors manage the workplace human rights and respect process.

There's lots more, so if you want to know more, read the details. We never stop learning and workplace issues and laws are always changing, so it only makes sense to keep your workplace leaders in the loop and to help them with a subject matter in which they might want support.

# CONTINUING